



Information, advice and support

There are lots of places you can get information, advice and support from including your parents/carers and your school/college.

If you live in Cheshire East, are under 25 and have special educational Needs or a Disability the CEIAS team offer support, guidance and information on education absolutely free of charge.

What do CEIAS do?

We are there to listen and help you, if we cannot help you with something then we will do our best to find another place or service that can.

We are **impartial**. That means we will not tell you what to do. We will not take sides, and we will provide you with clear information, so that you can make your own choices.

We keep your information and what you say **confidential**. Unless you or anyone else is in danger, or unless you give us your permission to share it.

What can CEIAS do for you?

We can:

- Explain information about your options in a way that you will understand.
- Help you to complete or understand necessary forms .
- Make sure that people hear and understand your views
- Put you in touch with other people who can help
- Help when things go wrong,

We will not:

- make decisions for you
- tell you what to do
- pass on what you tell us if you don't want us to. (If you tell us something which makes us think you are not safe we may need to talk to someone else about that)



Our Website

We have lots of useful information on our website which you might find helpful.

Please follow this link: <http://ceias.cheshireeast.gov.uk/home.aspx>

How do you contact us?

The advisers at CEIAS are friendly and will always do their best to help.

There are different ways you can get in touch.

You can contact us yourself or you can ask someone to contact us for you such as your parent/carer.

We can offer information, advice or support on the phone, by email, .or we can arrange to meet with you.

If you would like a parent or carer to be there when you talk to us, that is ok, and is entirely up to you.

If you are under 16 years old, then we will need to talk to your parents or carers so that they know you are talking to us and who we are.

E mail: ceias@cheshireeast.gov.uk

Telephone: **0300 123 5166**





Cheshire East Information Advice and Support
(CEIAS)

Website: www.ceias.cheshireeast.gov.uk

Telephone: **0300 123 5166**